

Endoscopy Services

About Your Bill

If you have given complete and accurate insurance information to your physician's office, our business office staff will call your insurance company prior to endoscopy to verify your medical benefits for our facility charge. This covers your pre-procedure evaluation, most supplies, and medications, equipment, personnel, and use of the procedure and recovery rooms. We will obtain any information regarding copayments, coinsurance, and/or deductible amounts that will be your responsibility. Payment for your share of charges is expected in full at the time you register.

If you have no insurance or if your insurance does not cover the procedure to be performed, you will need to pay the hospital facility fee prior to or on the day of the surgery. Special prior financial arrangements can be made with our business office.

For your convenience we accept cash, personal checks, cashier's checks, money orders, VISA, MasterCard and American Express.

In addition to our bill for the facility fee you may receive separate bills for the following services:

- Your gastroenterologist.
- Anesthesia.
- Laboratory tests, if they were required by your physician.
- Pathology, if tissues or specimens were obtained during endoscopy.

Any questions regarding these services should be directed to the billing office. Our business office staff will be happy to answer any questions you may have regarding insurance coverage or billing practices prior to your procedure if you call 812-590-3816. If you have questions regarding your bill after your procedure, please contact our billing department: 877-201-8977.

Participating in Our Patient Survey

Before you leave the hospital you may receive a copy of our Patient Satisfaction Survey. Your comments and suggestions are very important to us and will help us improve the service we provide to our future patients and their families. Please take a moment to fill out this short survey and return it in the postage-paid envelope.

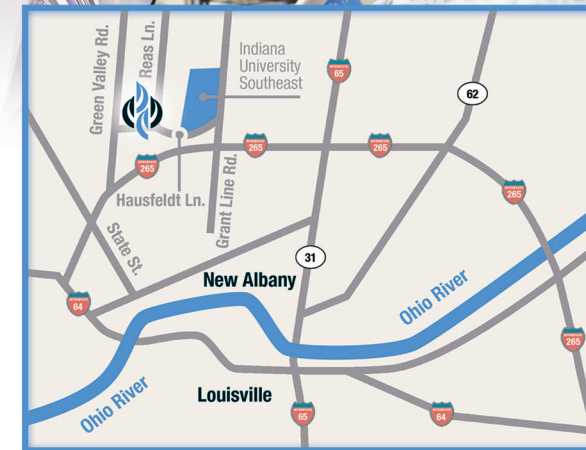
If you are unable to keep your appointment or are delayed, please contact PMC Regional Hospital at 812-206-9504.

PMC Regional Hospital

4023 Reas Lane
New Albany, IN 47150
P: 812-206-7660 / F: 812-206-7650
www.PMCIndiana.com

PMC Regional Hospital is a physician owned facility.

Thank You for Choosing PMC Regional Hospital



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Endoscopy Services



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Welcome to PMC Regional Hospital.

We are pleased that you will be having your endoscopy procedure at PMC Regional Hospital and are confident that you will have the very best endoscopy experience.

At PMC Regional Hospital you will experience the future of healthcare.

We offer:

- A comfortable, welcoming facility
- Highly skilled, caring, friendly staff
- State-of-the-art endoscopy equipment

The Endoscopy Procedure

An endoscopy procedure will allow your physician to visually inspect your gastrointestinal tract. Upper endoscopy (also known as EGD) includes visualization of the esophagus (swallowing tube), stomach and duodenum (first portion of the small intestine). Lower endoscopy (also known as a colonoscopy) is visualization of the colon (large bowel).

A variety of instruments can be passed through the endoscope that allows the physician to stretch narrowed areas, take tissue biopsies and remove polyps.

Preparing for Endoscopy

Your endoscopy appointment will be scheduled through your Gastroenterologist's office. Therefore, it is best to inform your physician of your current medications, allergies, including latex allergies and sensitivity, and existing medical conditions at that time.

Before endoscopy, you should follow these important safety rules which are critical to your well-being. If you do not follow these guidelines, your endoscopy procedure may have to be delayed or cancelled.

- Make arrangements for a responsible adult 18 years or older to drive you home after your procedure.
- Follow your physician's instructions regarding the cleaning routine for examination of your colon.
- DO NOT drink alcohol for 24 hours before or after your endoscopy.
- DO NOT smoke or use tobacco products for 24 hours before or after your endoscopy.
- Only take approved medications.

If you take insulin or any other routine medication, your doctor or anesthesiologist will tell you how to take your medication the day of surgery.

If you take blood thinners (such as Coumadin, aspirin, Plavix, etc.) please notify your physician when scheduling your procedure.

You may take your normal heart, blood pressure, breathing, or seizure medication the morning of the surgery with a small sip of water.

Failure to follow these instructions can cause serious complications.

If you have any questions or concerns regarding your care, please discuss them with the nurse who calls for your preoperative interview. In addition, feel free to call the pre-op department at 812-206-9504.

The Day of Endoscopy

If you are unable to keep your appointment or you are delayed, please contact us immediately at 812-206-9504 and also notify your physician's office.

- Do not wear any jewelry or bring valuables with you the day of your procedure.
- Bring your driver's license or identification card and health insurance cards/forms with you. Depending on your insurance, you may also be asked to bring your co pay, coinsurance or deductible.
- Choose low-heeled shoes and loose, comfortable clothing which is easy to put on, take off and that can easily be folded.
- You will be asked to remove glasses, hearing aids, and dentures during the procedure.
- Please check-in at the front desk upon arrival to register. A nurse will escort you into the preoperative area where your pulse, temperature, respirations, and blood pressure will be taken. You will be asked to change into a gown provided by the hospital. Your gastroenterologist and anesthesiologist will talk to you before you are given sedation.
- After your procedure is completed you will be moved to a recovery area until you are ready to go home. Here you will be offered something to drink.
- Children must not be left unattended in the waiting room and will not be permitted in restricted areas for their own safety and the safety of our patients. If you choose to bring children along to the hospital, please be sure that they have adequate supervision.

After You Leave the Hospital

In most cases depending on your procedure, you will be ready to leave the hospital 30 minutes following completion of your endoscopy procedure. You will be given specific instructions from your physician regarding your care prior to discharge from the hospital.

For your comfort and safety, we remind you of the following:

- Have someone stay with you the day of the procedure,
- You may return to your normal routine activities the day following endoscopy,
- You may experience some dizziness, sleepiness or short term memory loss due to the sedation used,
- You may experience mild cramping or bloating due to the air introduced into the stomach and/or colon during examination,
- Follow your physician's instructions regarding diet, rest, and medication, and
- Do not drive, operate heavy machinery or power tools, cook, drink alcoholic beverages, make legal decisions, or take any medications not prescribed by your physician for at least 24 hours after your endoscopy.